



POLICY	Issue: 2.0
Professional Standards Policy	Date: 01/06/2009

Policy Statement

Civil Nuclear Constabulary (CNC) is committed to providing a professional standard of service to the public and stakeholders. To this end all CNC officers and police staff are required to meet the reasonable expectations of the public and stakeholders, to conduct themselves with integrity and professionalism and to treat people with courtesy and patience. All CNC officers and staff have a personal responsibility for ensuring that their conduct is in accordance with this policy, Standards of Professional Behaviour and supporting procedures.

CNC will conduct fair, effective and timely investigations following any complaint from the public. We will respond to well founded criticism with willingness to change, and will continually analyse our performance to improve the quality of service we provide.

The Professional Standards Department will provide advice and support in the implementation of this policy, and in relation to all matters of professional standards in CNC.

All officers and police staff have a clear duty to report suspected corrupt, dishonest or unethical behaviour. The Constabulary will encourage and enable officers and police staff to raise concerns, confident that they will be fully supported and that their concerns will be dealt with in an appropriate manner.

Aims of the Policy

The aim of this policy is to ensure that professional standards are maintained in accordance with the police service statement of common purpose and values, and to maintain the confidence of the public and stakeholders in the standards and integrity of the CNC.

This policy is further detailed and enacted by the following management system documents (which are currently under review):

Document Reference	CNC/PP/0599	Police officer – Standards of Professional Behaviour
Document Reference	CNC/PP/0031	Complaints against Police Officers and Staff
Document Reference	CNC/PP/0027	Police Officer – Misconduct
Document Reference	CNC/PP/0593	Police Officer – Gross Misconduct
Document Reference	CNC/PP/0572	Service Confidence
Document Reference	CNC/POL/2.4.2	Direction and Control complaints
Document Reference	CNC/POL/2.4.8	Reporting of Serious Concerns
Document Reference	CNC/POL/2.4.1	Business Interests

Document Reference	CNC/POL/2.4	Page 1 of 1
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